

Annex 1. Proposed Technical Specification for the provision of Mobile Payment Solution

No.	Description	Requirements	Proposal
	Mobile Payment Model – bank-led or non-bank led	Please specify	
1	Transaction Processing mechanism	Bidders to provide details on how the transactions will happen from the time same has been conducted on the Postal Application till payment made by customer	
2	QR Code	System should be fully compliant with the MauCAS QR code	
3	Integration with Postal application system	Bidders to specify as whether the payment solution can work independently or whether same should be integrated over API	
4	Interoperability with other Mobile Service Providers	Payment solution proposed should be compliant and interoperable with other mobile money service providers solutions	
5	Settlement processes	Bidders to clearly describe the settlement processes, settlements and timelines	
6	Technology	Please provide details of the technology to be used	
7	Security Features	Bidders to provide details on the security features implemented for fraud detection, monitoring etc...	
8	Authentication Mechanisms	Bidders to explain the authentication mechanisms in place	
9	Encryption of messages and communications	All communications should be encrypted	
10	Data protection and privacy	Bidders to explain on how compliance to the existing laws in Mauritius is met	
11	Transaction limits	Specify the minimum, maximum and daily cap and any regulatory restrictions imposed	
12	Devices	Bidders shall provide the devices for each counter at the Post Offices to accept mobile money payment	
		Bidders to provide the make and model of the devices being proposed to Mauritius Post Ltd	
		Bidders to provide details on other features and functionalities available on the devices proposed which could benefit Mauritius Post Ltd services – such as enabling payment upon delivery of parcels or any other postal items by Postmen	
13	Device security	Bidders to explain the security features available on each device	

14	Connectivity	Bidders shall provide the necessary connectivity for each device	
15	Replacement of devices	Bidders to clearly explain the process for replacement of a faulty device and the time frame for replacement	
16	Provision for a central platform for access by different offices	Each Post Offices shall have access to a central portal to view the daily transactions and should be able to generate the necessary reports	
17	Ability to manage users / Post Offices for access to the platform	Bidders to explain how users on the platform are managed	
18	Reporting for Post Offices	System should be able to generate consolidated and detailed reports for each Post Office	
19	Reporting for Finance Department	System must provide centralised consolidated and detailed reports for Finance Department	
20	Ability to cancel transactions	Bidders to explain how to proceed in case there is a need to cancel transactions	
21	Ability to have detailed report for cancelled transactions office wise / user	The portal should be able to generate reports on all cancelled transactions for the day for each Post Office and central at Finance Section for all Post Offices	
22	Ability to view centrally ALL active devices in real time on the platform	Please specify	
23	Transaction and commission fees	Please specify. Bidders to clearly specify the different fees included.	
24	Time frame to deploy the payment solution & devices to all Post Offices - Mauritius & Rodrigues	Please specify	
25	Ability to integrate securely with Postal application system over API	Please specify	
26	Ability for generating dynamic QR Code while upon completion of transactions	Please specify	
27	Authorisation level	Please specify	
28	Audit trails	System should generate reports and audit trails	

Annex 2. Proposed Priced Activity Schedule

Item No	Brief Description of Services	Quantity	Unit of Measure	Total Price / MUR
One-Off Charges				
1	Equipment (Specify details)			
2	Implementation Costs			
3	Any Other Cost			
Subtotal excluding VAT				
VAT @ 15 %				
Total including VAT				
Recurrent Costs				
4	Bidders to list all recurrent cost in this section			
4.1	Item 1			
4.2	Item 2			
Subtotal excluding VAT				
VAT @ 15 %				
Total including VAT				
5	Fixed Rate Transaction Fee* CARD PAYMENT The proposed rate will be applicable to all successful payments for individual transactions			
6	Fixed Rate Transaction Fee* QR CODE PAYMENT The proposed rate will be applicable to all successful payments for individual transactions.			
<p>* Note: Fixed Rate Transaction Fee At Item 5, for Card payments, Bidders are required to quote a universal rate (%) that will be applicable to transactions irrespective of channel of payment (POS, Portal and Mobile Apps) and the card used.</p> <p>At Item 6, for QR Code payments, Bidders are required to quote a universal rate (%) that will be applicable to transactions irrespective of channel of payment (POS, Portal and Mobile App.)</p>				

Licenses

Description (<i>Bidder to list all licenses to be paid by MPL, if any</i>)	Quantity	Price MUR inc. VAT
Total		

INFORMATION SHEET OF BIDDER

Name of Company: -----

Business Address: -----

Phone No. Mobile: ----- **Fax No:** -----

Office: ----- **Email address:** -----

Business Registration Card No: ----- **VAT Registration No:** -----

LIST OF PAST CLIENTS:

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LIST OF CURRENT CLIENTS:

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CLIENTS REFERENCE:

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DOCUMENTS TO BE SUBMITTED: -

Companies/Corporates:	
1	A copy of Certificate of Incorporation
2	A copy of the Business Registration Card
3	A copy of the VAT Registration Certificate
4	A copy of the current Trade License
5	A copy of the letter of no objection from Bank of Mauritius for offering mobile payment services

Date: -----

Signature: -----

Name of Signatory: -----

